



@GLENEAGLE



Thank you for choosing us

Welcome to Hotel67, thank you for choosing to stay with us.

Our concept was to create a Hotel within a Hotel therefore, you are now in what was once the original walls of the Gleneagle Hotel and can sit back and enjoy the experience, the cool and quirky design features of Hotel67 while also having access to the facilities and services of The Gleneagle Hotel.

There's a full list of these services and facilities in the pages that follow...

If you can't find what you're looking for, simply call our reception team by dialing '0' on your in-room phone.

Have a great stay!

The Hotel67 team



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The Origins of Hotel67 @Gleneagle

Sometimes, the best things spring from an original foundation.

First built back in 1967, we stripped these old rooms back to their bare bones and unearthed a minimalist beauty – a blank canvas for creative thinking.

The sense of history and character was palpable. It was like opening a time capsule of vintage features and hidden craftsmanship. The architectural simplicity of the rooms – the original brickwork, exposed copper, structural features and high ceilings - inspired us to embrace their minimalistic beauty. And so, Hotel67 was born.

The name Hotel67 is our homage to 1967 – the greatest year in music history. The year these guestrooms were first built was the same year that The Doors, Pink Floyd and Jimi Hendrix all released debut albums. The same year that The Beatles released Sgt. Pepper's Lonely Hearts Club Band.

Back home in Ireland, Van Morrison exploded onto the airwaves with Brown Eyed Girl, Joe Dolan's The House with the Whitewashed Gable dominated the charts and The Dubliners Seven Drunken Nights had the nation singing-a-long. Music had never sounded so good.

Here at Hotel67, music is our lifeblood. Both The Gleneagle INEC Arena and INEC Club host the best national and international artists, performers and shows all year round. Be sure to check out our listings to see what's coming your way.



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Guest Services

Airports

Airport	Miles	Kms	Driving Time (approx)
Cork	65	104	1hr 15mins
Kerry	13	21	20mins
Shannon	80	128	1hr 30mins
Dublin	190	304	4hr 30mins

Bars

The Backstage Bar is located opposite the gift shop.
The Green Room is located adjacent to
The Gleneagle reception area.

Box Office

Located next to the Gleneagle INEC Arena. Opening Hours are subject to change please contact reception for further details.

Breakfast

Because you're on your holidays, we will bring you breakfast in bed.
It comes in a handy breakfast box, so if you'd prefer to take it with
you when you head out for the day, then be our guest.

If you would like to enjoy a full Irish Breakfast please book your table by
dialing '0' for Reception. A charge of €15 applies per person.



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Car Park

Parking is free and easy, simply choose a spot in The Gleneagle carpark. There are electric charge points available in The Gleneagle INEC Arena carpark. We advise that you do not leave valuables in your car.

Better safe than sorry, we can't accept responsibility for loss, theft or damage to vehicles parked onsite.

Check-Out

Although we will be sad to see you leave, we do ask that you check-out before 11.30am. Simply drop your key-cards to Reception and settle your bill. Or if you have already settled your bill avoid the queues and drop your keys in one of our express check out boxes.

Dining

The following times are subject to seasonal change. We cater for all dietary requirements we have a variety of gluten free products which include gluten free breads, gluten free sausages and gluten free cereals. Please note all of our soups and sauces are gluten free, we also have dairy free options available.

If you would like to enjoy a full Irish Breakfast please book your table by dialing '0' for Reception. A charge of €15 applies per person.

As your wellbeing is our priority we have allergen information available at all our food outlets. If you are affected by any allergens or if you have any other dietary requirements please inform your server and we will be happy to provide you with an alternative.



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The Flesk Restaurant

Breakfast 8am - 10:30am Weekdays

8am - 11am Saturdays and Sundays and Bank Holidays

Reservations must be made at reception on a daily basis.

Dinner 6pm - 8pm (Last order) reservations must
be made at Reception. Alternatively reservations can be made
online for breakfast and evening meals online at:
www.gleneaglehotel.com/en/pre-book-meals/

O'Ds and Backstage Bar

Serving food from 12.30pm
(Times are subject to change)



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Emergency

Dial Reception in the event of an emergency (Dial '0').

Emergency Fire Procedures

A detailed floor plan is located on the back of your bedroom door. If you discover a fire, please alert a member of our staff and follow their instructions.

Action in case of fire:

1. Continuous sounding of the alarm bell means an emergency.
2. Do not run. Walk quietly to the nearest exit to which you are directed.
3. Do not use elevators.
4. Once outside the building go to the nearest Assembly Point. Do not re-enter under any circumstances.
5. Keep clear of the main entrance and any emergency services on site.

If you have to stay in your room:

1. Touch the door, if hot, do not open.
2. Wet sheets and stuff them completely around the door.
3. Block any vents that are emitting smoke.
4. Stay low if there is smoke in the room. Keep a wet cloth over your nose and mouth as a filter.
5. If the door and walls are hot, bail water on them with a container.
6. Call the operator, give your number and explain that you cannot leave your room.

Entertainment

For tonight's Entertainment please call Reception, dial '0' or check the guest information screens located throughout the hotel.

Fire Exits

Please refer to the map on the back of your bedroom door.



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Gift Shop

The Gleneagle Hotel Gift Shop is open daily and sells a selection of newspapers, coffee, sweets and treats. It's also a great spot to pick up a pressie for the folks back home.

Hair & Beauty

Our onsite hair and beauty salons open Tuesdays to Saturdays from 10am to 6pm. To make an appointment simply dial 7629 for hair, for Skinbeauty dial 7400 or 064 6671598.

The Gleneagle INEC Arena/Killarney Convention Centre

The Gleneagle INEC Arena regularly hosts national and international acts as well as various large-scale theatre and musical productions. With a flexible seating capacity capable of accommodating between 200 and 4000 people, the Gleneagle INEC Arena also frequently hosts both large and small-scale convention and exhibitions. It is Ireland's largest multi-purpose events centre.

Illness

If you feel unwell at any time during your stay with us, please let us know. Even if you feel that you do not need medical attention, we would like to be made aware of any illness in the room so that we can make your stay more comfortable with regard to room service, accommodation requests etc.

Doctor

If you require a doctor, the Manager on Duty, or a member of our Guest Relations or Reception team can contact a doctor on your behalf.

Dial '0' for Reception. If you cannot drive we will arrange to have a taxi collect you. All fees should be paid directly by you. We can also assist you in finding a pharmacy. Again, you will be required to settle the medication bill yourself.



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Internet Access

Wireless Broadband is available complimentary in your room and in all public areas of the hotel. Choose 'Hotel67 Wi-Fi' option or gleneagle Wi-Fi.

Irons

Irons and ironing boards are available from hall porters on request, dial '0'.

Luggage Service

If you require assistance with your luggage please contact Reception and a porter will be happy to help you. Should you wish to store luggage this can also be arranged with reception.

Linen

If you require extra pillows and blankets please contact Reception.

Manager On Duty

For any assistance or special services please ask for the Manager on Duty.

Newspapers

Daily newspapers may be purchased at the Gift Shop. Alternatively you can download the 'PressReader' app on your devices app store and simply connect to the hotel WiFi on arrival in order to unlock access to PressReader's entire catalogue of 7,000 newspapers and magazines from over 120 countries in 60 languages.

Needles

For the safe disposal of needles and other sharp items please do not dispose of them in bedroom/bathroom bins, we have a safe needle disposal unit available. Please contact reception for further information.



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Noise Levels

Please be respectful of other guests. Noise will not be tolerated after 11pm. Guests will receive one warning after which they will be asked to leave the hotel.

Payment

We accept all major credit and debit cards.

Reservations

Should you require information on your next visit, please dial '0' for Reception who will be happy to advise you on further availability and rates.

Recycling

Here in Hotel67 we strive to protect our beautiful environment and we ask you to help us in our task. Please use your bathroom bin for wet waste and your bedroom bin for recycling.

Safety Deposit Boxes

You may deposit valuables at Reception. Both Reception and the resident will retain a key and both keys are necessary to open the box. There is a charge of €5.

Security

Should you require any assistance please contact Reception which is open 24 hours, dial '0'.



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Shuttle Bus

Daily round trip service to town and train and bus station on request on our fully accessible shuttle bus. Minimum charge per person.

Time tables available at the guest relations desk and at reception .

Please note times are subject to traffic conditions.

Taxis

Courtesy telephones are located in the Hotel foyer, alongside our Guest Relations desk. Alternatively please contact Reception.

Telephones

Room to Room	Dial required room number
Reception	Dial 0
Guest Relations	Dial 7150
Room Service	Dial 0
Porters	Dial 0
Outside Line	Dial 9
Local Calls	Dial 9 + local number
National Calls	Dial 9 + area code + number

Towels

There is a minimum charge of €5 per towel for any damaged or missing towels from your bedroom during your stay.

Wake Up Calls

If you require a wake up call, please contact Reception by dialing '0'.



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Public Health Tobacco Acts 2002 And 2004

As of March 29th 2004, it is the policy of The Gleneagle Hotel, in accordance with legislation, that all of its workplaces are smoke-free and that all employees have a right to work in a smoke-free environment.

Covering smoke detectors will result in immediate eviction.

Smoking is prohibited throughout the entire hotel including balconies.

The prohibition applies to all employees, customers, visitors, consultants and contractors.

A person found guilty of an offence under Section 47 – Smoking Prohibition – is liable to a fine of up to €3000.

Under this policy, Staff are obliged to refuse service to a customer who insists on smoking and may ultimately request a customer to vacate the premises.

We appreciate your assistance in the implementation of the workplace smoking ban.

1) We will apply a minimum charge of €100.00 and a warning to guests found smoking in bedrooms.

2) Further warnings may lead to increased fines and/or eviction.



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Intoxicating Liquor Act 2003

We draw your attention to the following recent changes to the Intoxicating Liquor Act.

Act

Persons under the age of 18 years are not permitted to be in the Hotel Bars i.e. The Green Room after 11.30pm, and the Backstage Bar after 10.00pm. All children must be accompanied by an adult at all times.

Closing times of bars are at the Duty Managers discretion.

Persons over the age of 18 and under the age of 21 are required to produce suitable proof of age, on request, in order to be served.

Suitable Identification means: Passport, Drivers License or Garda ID Card issues by a member state of the E.U.

Only persons over the age of 18 are permitted to consume alcohol on the premises this includes in the bedrooms.

If you look under 25, you will need photo ID to buy a drink.

It is an offence to buy alcohol for any person under 18.



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Leisure Facilities

Aquila Club

From the Reception lobby enter The Aquila Club via The Green Room through the red tiled corridor.

- 25m x 13m Indoor swimming pool heated to 29.5 degrees celsius
- Depth of water 0.9m to 1.5m
- Children's 10m x 6m Indoor heated splash pool to 29.5 degrees celsius
- Depth of water 0.4m to 0.6m
- Jacuzzi (Heated to 38 degrees Celsius) Strictly over 18's
- Steam Room and Sauna – Strictly over 18's
- Cardiovascular & Weights Gym (Over16's only)

To contact the Aquila Club please dial ext. 7220.

Opening Hours

Monday - Thursday	7am - 9pm (Family Hours Finish at 8pm)
Friday & Bank Holidays	8am - 8pm
Saturday & Sunday	8am - 7pm 8am - 8pm Summer period

Hours subject to change at off peak times / Special events.

Children under the age of 14 years of age must be accompanied by an adult in the pool. The adult must accompany the child into the water. 14 - 16 year olds must be supervised by an adult (over 18) from the viewing area.



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Swimming Caps

Swimming Caps must be worn in both swimming pools and these are for sale at the Reception Desk in the Aquila Club.

Towels

Towels are available at the Reception Desk in the Aquila Club.

Inflatable Slide

Available to confident swimmers (Children) during peak Holiday Times within the kids club timetable. Contact ext. 7220 for more information.

Pitch & Putt

Pitch & Putt There is a Pitch and Putt course located adjacent to the hotel. Clubs are available for hire at the Clubhouse during peak family times and also at The Aquila Club. There are reduced green fees for residents. Subject to closure during possible events where access may not be permitted.

Squash

The hotel has two squash courts located in The Aquila Club. Racket hire available. To book a court, contact the Aquila Club on ext. 7220.

Tennis

The hotel has two all-weather savannah grass tennis courts. Racket hire available. To book a court, call The Aquila Club on ext 7220.

For further information contact The Aquila Club on ext. 7220.



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Explore

Lake Cruises

Cruise the Killarney Lakes in comfort aboard the 'MV Pride of the Lakes' and experience the spectacular scene of gentle low land and scattered islands – including the famous Innisfallen Island.

All sailings depart from Lough Lein. Sailing times and tickets are available from Guest Relations, however, it is subject to weather conditions and numbers in off-season periods.

Killarney National Park

As a guest at The Gleneagle Hotel, the beauty and magic of Killarney is yours to explore. From the adventurous rugged grandeur of The MacGillycuddy Reeks Mountain Range, to the historic castles and the beautiful serenity of the natural woodlands, glistening lakes, waterfalls and streams, Killarney National Park will lead you across a mesmerising path of discovery.

Muckross House, Gardens & Traditional Farms

Built in 1843, the 65 room Victorian Mansion house is one of Ireland's leading stately homes. It stands majestically on the lakeshore surrounded by extensive areas of rockery, large lawns, flowers and trees. The location and botanical collection make this one of the 'Greatest Gardens of the World'. Take a stroll down memory lane at the traditional farm, you are guaranteed to think you are living in the 1930's.



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Day Tours

Departing daily from Reception, call guest relations on '0' for more details.

The Ring of Kerry

While visiting the South West, The Ring of Kerry is an absolute must. Experience Kerry's magnificent high peaks, forests, blanket bogs, rivers, lakes and sandy beaches.

Dingle Peninsula *(seasonal)*

Visit the most western point of Europe, next stop New York, with rugged beauty, where Gaelic Irish is the everyday spoken language.

Gap of Dunloe *(seasonal)*

For the romantic, a journey in a pony and trap returning by boat via the Killarney Lakes, a magnificent unforgettable trip not to be missed.